## APPENDIX 1: CORPORATE PERFORMANCE SNAPSHOT

## **Progress against 2018/19 Key Corporate Plan priorities: October 2018**

Boosting Productivity						
Indicator	Target 2018/19	Status	RAG	Notes		
A Local Inclusive Industrial Strategy for the City Region	To be completed by 31/03/19	Ongoing	A	Significant progress continues to be made in developing the evidence base for our Local Inclusive Industrial Strategy (LIIS). Key components of our new radical and ambitious Policy Framework supporting the LIIS are also in development, including a Digital Framework, Energy Strategy and a refresh of the Employment & Skills Plan. There remains a lack of clarity about how Government will take forward Local Industrial Strategies - until resolved, uncertainty about the timetable remains		
Delivery of new and refurbished floorspace through skills capital projects funded by our Growth Deal	24,898m <sup>2</sup> new	4,500 sqm	A	4,500sqm opened Sept 2018. 5,200sqm in Q3 18/19. Remaining 15,198sqm currently on site and will complete in Q2 19/20		
	12,100 m <sup>2</sup> refurbished	0 sqm	R	2,500sqm to be delivered in Q4 18/19, remaining 9,600sqm will complete in later years (6,000sqm in 19/20 and 3,600sqm in 20/21)		
Supporting businesses who want to grow through our business growth service	2,750 businesses	1278	G	All Growth Service, Growth Manager, Resource Efficiency Fund, Access Innovation, Business Growth Programme, Strategic Business Growth, Pop Up Café, Travel Plan Network businesses making enquiries over the year. (With duplicates removed) to provide actual number of supported businesses.		
Supporting the creation of jobs in those businesses receiving intensive support from our growth service	500 jobs	443	G	Jobs created (actual, not simply committed) from the Business Growth Programme. From August onwards Access Innovation, Resource Efficiency Fund, Strategic Business Growth will be included in this figure.		
Supporting the creation of a further new jobs in the region through the work of our inward investment service	1,500 jobs	473	G			
Enabling a high % of those businesses who receive intensive support from the business support service to achieve growth	75%	81%	G	This is an annual target. Figure quoted is based on a relatively small sample of businesses supported in 2015/16 and 2016/17 where it is possible to show impact over time. A study of a larger sample is currently underway.		

Inclusive Growth						
Indicator	Target 2018/19	Status	RAG	Notes		
Delivering an enhanced model of employability, enterprise and careers education to disadvantaged students	To reach 12,000 students	3,362	G	To be counted for this target pupils need two encounters in the financial year so target is profiled to achieve most outputs in Q3 and Q4.		
Supporting individuals to upskill in skills shortage areas	1,250 individuals	0	G	On track as activity profiled for Q2-Q4 as it relates to programmes due to launch later in 2018 (e.g. revised Skills Service offer).		
Supporting businesses to offer apprenticeships	1,000 businesses	15	G	On track as activity profiled for Q3-Q4, mainly related to the new AGE programme which launches in Aug 2018		
Improving homes through the Better Homes programme	1,000 Homes	804	G			

21st century transport							
Indicator	Target 2018/19	Status	RAG	Notes			
Delivery of a programme of significant transport projects by end of March 2019	13 complete 11 on site	4 complete 1 on site	G	Complete: Morley Hub, Fitzwilliam & Mirfield A P&R, Bradford Interchange accessibility & upgrade On site: Hebden Bridge rail car park extension			
Support partners to deliver significant transport projects by March 2019	2 complete 9 on site	4 complete 7 on site	G	Complete: City Connect phase 2 (Castleford – Wakefield), Calder Hebble towpath Upgrade & Airedale Greenway Towpath upgrade Complete: Wakefield City Centre Package Phase 1 – Kirkgate On site: A629 Phase 1a, East Leeds Orbital Route, Phase 1 North York Outer Ring Road Junction Improvements and 4 CityConnect schemes			
Increase MCard (smart ticket) sales	10% increase	6.9% increase	A	Up to the end of July 18 Under review with West Yorkshire Ticketing Co. Ltd			
Increase the proportion of travel information interactions/enquiries made on line	98% of enquiries online	97.3%	A	Actions to increase online enquiries continuing			

## **Corporate Risk**

Current Bick Appetite:	Low Risk App	etite	High Risk Appetite			
Current Risk Appetite:	1	2	3	4	5	
Compliance and Regulation						
Operational/Service Delivery						
Financial						
Reputational/Marketing/PR						
Strategic Transformational Change						
Development and Regeneration						
People and Culture						

Current 'V	ery High' risks:	Probability	Impact	Mitigation summary	Movement since last report
Very High x4	Failure to secure enhanced funding and devolved powers	Possible	Highly significant	Devolution discussions continuing	No Change
	Failure to deliver Growth Deal/other capital funding programmes within timescales/ costs	Possible	Highly significant	Significant controls in place through PMO	No Change
	Failure to have in place the capacity, skills and resource needed to deliver increased workload	Probable	Major disruption	New one organisation structures largely implemented	No Change
	Failure to have the supporting infrastructure and processes in place to deliver against corporate priorities	Probable	Major disruption	Transformation programme & corporate technology programme in place to address this	NEW

**Current 'High' risks:** Movement **Probability Impact Mitigation summary** since last report Failure to deliver CA objectives and outcomes to demonstrate Highly Continuing to embed remaining Possible No Change that CA/LEP is making a difference significant elements of change programme Failure to secure continued funding for key services (e.g. Major Ongoing review of funding Possible No Change opportunities/bids economic services, skills capital) disruption Failure to deliver appropriate working arrangements with District Maior Continuing to strengthen key Possible No Change partners disruption partnerships Risk of legal proceedings/financial penalty of not being compliant Information asset register/data Major Possible No Change with GDPR Disruption policies continually reviewed Risk that national terrorism threat level is raised to 'imminent' Continued review of national trends Major Possible **NEW** resulting in the need for unanticipated operational changes/costs Disruption and potential mitigation measures Insufficient national & local investment in the inclusive industrial Possible Moderate Ongoing dialogue with Government No Change strategy to make the transformational change needed Risk of legal challenge as a result of not being compliant with Policies/procedures in place and regard to HR, Financial, procurement and Governance No Change Possible Moderate subject to ongoing review Legislation Failure to properly communicate the purpose of the organisation Continuing brand/Identity work led by No Change Possible Moderate to stakeholders communications team Failure to secure sufficient revenue funding to run current Annual budget development in Possible Moderate **NEW** services progress Financial failure of a major contractor/supplier to the CA or a Contract management processes and Moderate **NEW** Possible recipient of funding from the CA regular financial checks in place Failure of 3<sup>rd</sup> part contractor to deliver within timescales/within Contractual KPI's and robust Moderate **NEW** Possible escalation route in place expected level of benefits for CA funded projects Risk of significant bus service disruption if bus companies do not Continuing dialogue with operators Possible Moderate **NEW** make adjustments in time for introduction of Leeds clean air zone and LCC to understand impacts Major unanticipated change in national policy resulting in Highly Ongoing dialogue with Government. Unlikely **NEW** operation of the organisation/organisational objectives significant Monitoring of national policy trends Risk of Major incident at CA facility, accident /injury to vulnerable Highly Policies/procedures/training in place Unlikely No Change person(s) significant and continually reviewed

High x14

## Current revenue position: Year to date figures as at August 2018





